



CORIAN® SOLID SURFACE SHAPE PRODUCTS

2-YEAR PRODUCT WARRANTY

This product warranty is granted by DuPont de Nemours International Sàrl, a Swiss company registered under number CHE-105.923.450 (hereinafter called “DuPont”) and applies to Corian® Solid Surface shape products used in **interior applications only**.

WARRANTY COVERAGE

1. This product warranty applies exclusively to the owner of the original Corian® Solid Surface shape products (i.e. kitchen sinks, wash basins, bathtubs and shower trays) manufactured by DuPont that has been installed in Europe, the Middle East or Africa, has remained at its original place of installation and is used in an interior application.

This warranty is only for standard Corian® Solid Surface shape products manufactured by DuPont, non-modified; it does not cover shape products made by others (including shape products made by others using Corian® Solid Surface material or by modifying Corian® Solid Surface shape products).

If the Corian® Solid Surface shape product fails due to a manufacturing defect during the first two (2) years from the date of purchase of the Corian® Solid Surface shape product, DuPont, at its option, will replace it in accordance with the conditions of this warranty.

If your Corian® Solid Surface shape product has been installed by a Corian® Design Quality Network Partner Fabricator, the Corian® Solid Surface 10-Year Limited Residential Warranty . <https://www.corian.uk/sites/en-gb.corian.com/IMG/pdf/corian-10y-warranty-residential-en.pdf> or Corian® Solid Surface 10-Year Limited Commercial Warranty <https://www.corian.uk/sites/en-gb.corian.com/IMG/pdf/corian-10y-warranty-commercial-en.pdf> may apply instead of this warranty.

WARRANTY EXCLUSIONS

2. This warranty does NOT cover:
 - A. Installation, it only covers the Corian® Solid Surface shape product as originally sold by DuPont;
 - B. Any damage(s) caused by improper or inadequate residential or commercial use, care or maintenance;
 - C. Any modification or misuse of Corian® Solid Surface shape product, such as but not limited to a painted shape product or a shape product with walls cut down or with modified or additional holes will not be covered by this warranty; and
 - D. Installation and/or operation outside the product's interior environment specifications, i.e. outdoor use; and
 - E. Physical, chemical or mechanical abuse i.e. any use of the product that is unreasonable considering the normal and expected uses of such product in an interior application, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the sink, basin, bathtub or shower tray, or product which has not been maintained in accordance with the Routine Care of Corian® Solid Surface document available on https://www.corian.uk/sites/en-gb.corian.com/IMG/pdf/corian_solid_surface_routine_care.pdf
 - F. Damage from exposure to excessive heat, i.e. exposure to heat of such a degree that white marks, white rings or cracks appear on the product;
 - G. Improper installation site preparation or site maintenance;
 - H. Damage arising from structural support or movement;
 - I. Variations in colour on replacement performed under this warranty. As with most materials, variations in colour and design can occur between production batches. DuPont cannot guarantee an exact colour match with pre-existing product, and such colour-match remedial issues will not be covered under the warranty; and
 - J. Damage caused by Acts of God (events outside human control);
 - K. Products which have been moved from their original place of installation;

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- L. Products which were showroom models
- M. Any use or maintenance of Corian® Solid Surface shape product not in accordance with the use and care instructions in the "Routine Care of Corian® Solid Surface" document available at: https://www.corian.uk/sites/en-gb.corian.com/IMG/pdf/corian_solid_surface_routine_care.pdf
- N. Scratches and ordinary wear and tear.

REPLACE; WARRANTY SERVICE

- 3. When a claim is valid under this warranty, DuPont will only and at its option provide a replacement shape product.
- 4. Under this warranty DuPont will provide a replacement shape product only once.
- 5. To receive coverage under this warranty please contact directly the source from which you purchased your Corian® Solid Surface shape product promptly following discovery of alleged defect. Proof of purchase in the form of an invoice clearly showing the date of purchase needs to be submitted with the claim (no invoice will mean no coverage) in order to qualify for replacement under this warranty.
- 6. Any Corian® Solid Surface shape product replacement needs to be first authorized in writing by DuPont or its duly appointed representative.

OTHER TERMS AND CONDITIONS

7. Non-transferable warranty

This product warranty extends only to the original owner of the Corian® Solid Surface shape product and it is not transferable to the next owner or purchaser of the installation or structure into which the shape product was installed.

8. Limitations of warranty

Neither DuPont nor any of its third-party suppliers makes any other warranty of any kind, whether express or implied, with respect to Corian® Solid Surface shape products. DuPont and its third-party suppliers specifically disclaim the implied warranties of merchantability or fitness for a particular purpose except as expressly stated herein. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of DuPont with respect to Corian® Solid Surface shape product.

9. Limitations of liability

Except for the obligations specifically set forth in this warranty, in no event shall DuPont be liable for any direct, indirect, special, incidental, or consequential damages arising out of the use or inability to use Corian® Solid Surface shape products, whether based on contract, tort, or any other legal theory and whether advised of the possibility of such damages.

10. Governing law and jurisdiction

This warranty is governed by Swiss law, excluding its conflict of laws rules and the application of the United Nations Convention on Contracts for the International Sale of Goods of April 11, 1980. The courts of the canton of Geneva, Switzerland shall have exclusive jurisdiction over any dispute arising out of or in connection with this warranty, including any question regarding its interpretation or its execution.

This two (2)-year warranty coverage for Corian® Solid Surface shape products is your ultimate assurance of lasting quality. If we can answer any further questions regarding this warranty, please contact DuPont by writing to:

Du Pont de Nemours (Belgium) BV
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